



SOMEWHERE HOUSE

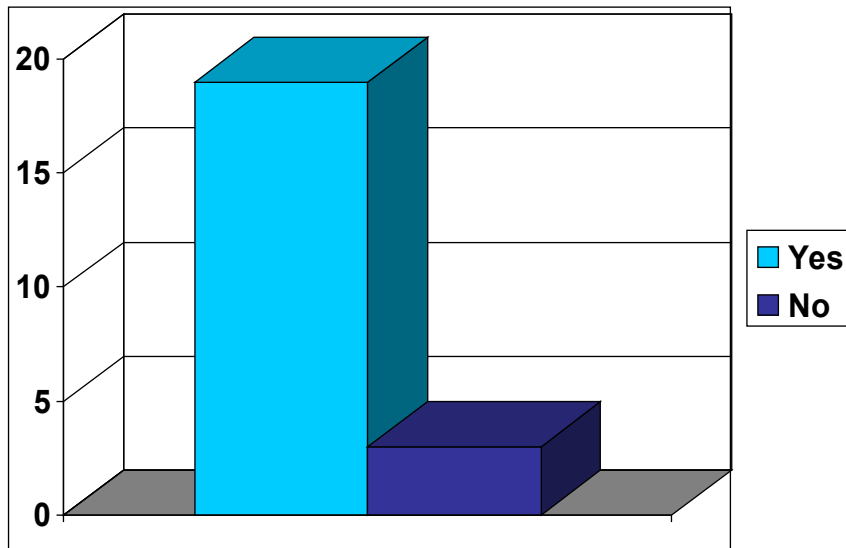
ANNUAL AUDIT

-Supporting People-

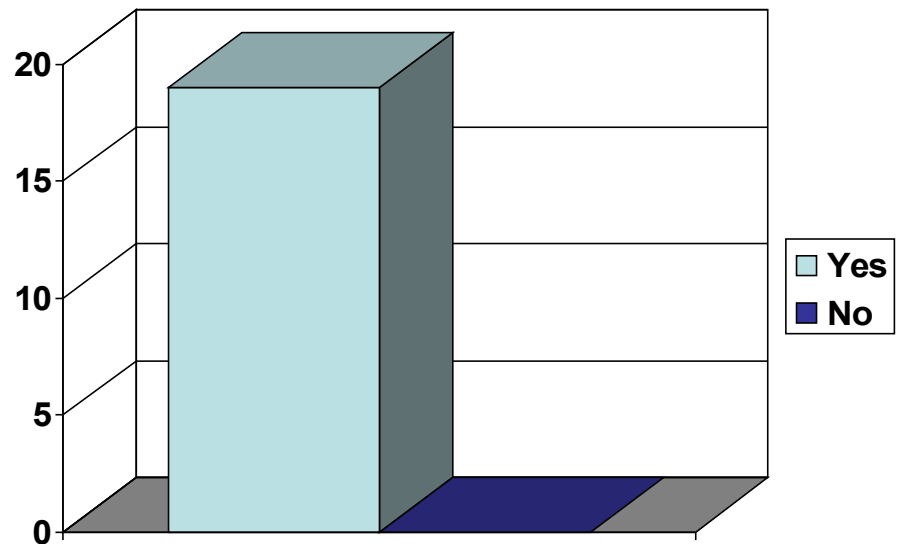
APRIL 2009 – MARCH 2010

Achieve Economic Wellbeing

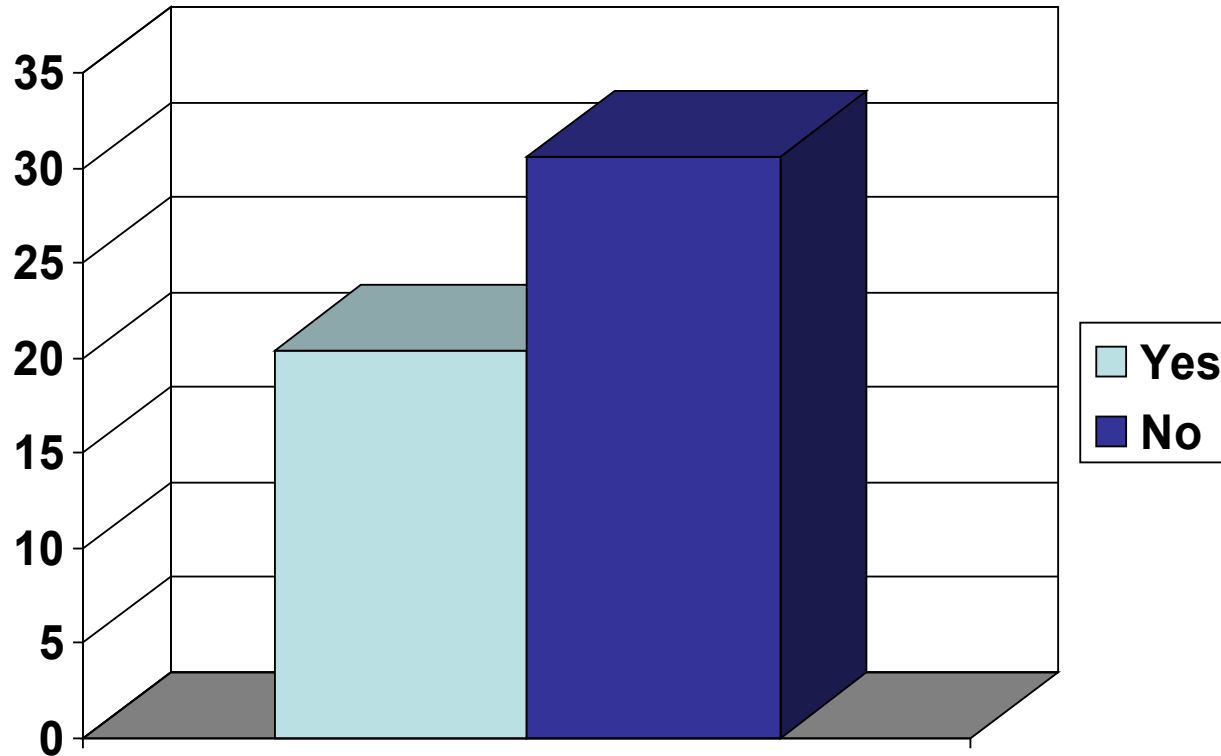
Did the client need support to Maximise their income?



Has the client now maximised their income?

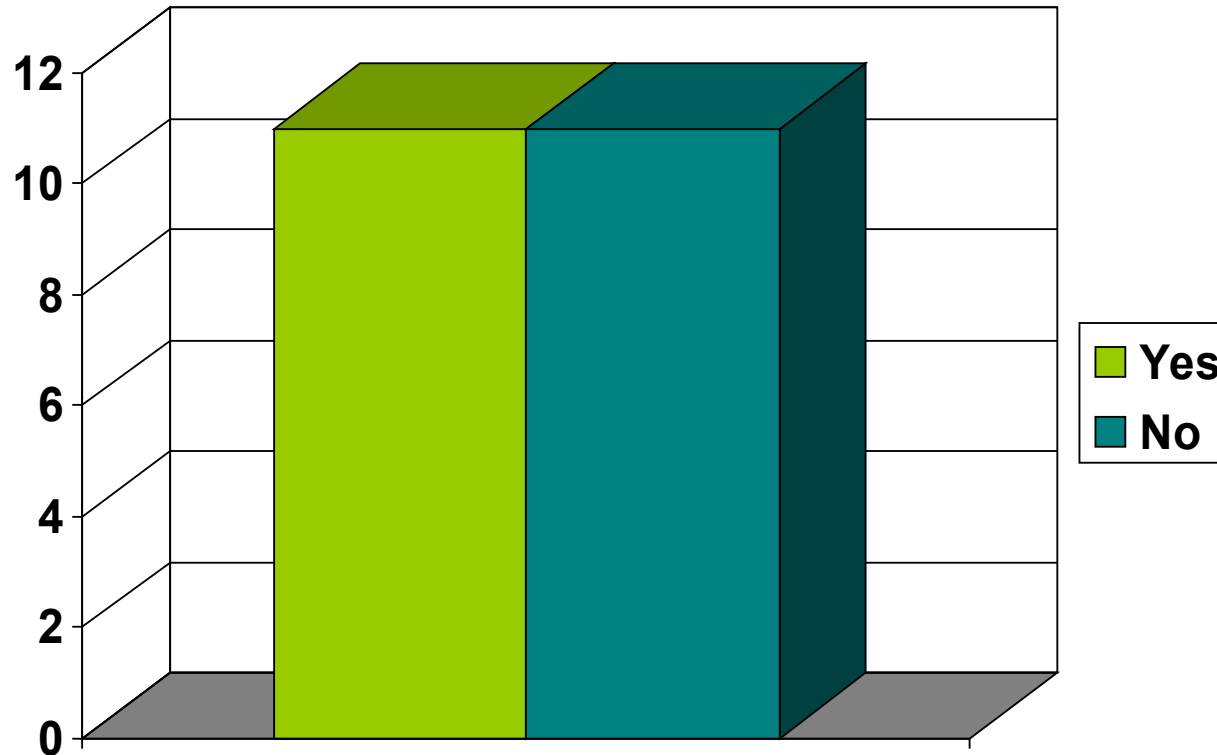


Did the client need support to reduce their overall debt?

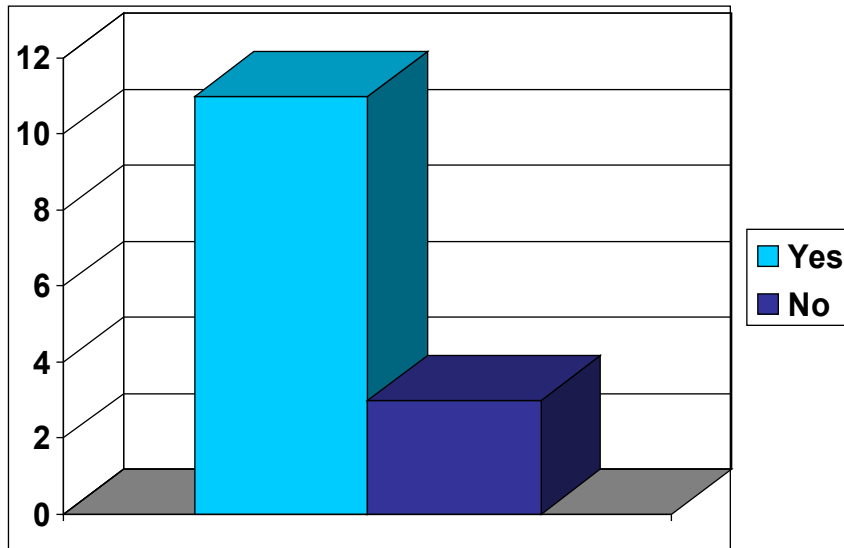


100% of clients who needed support with their debt went on to reduce their overall debt

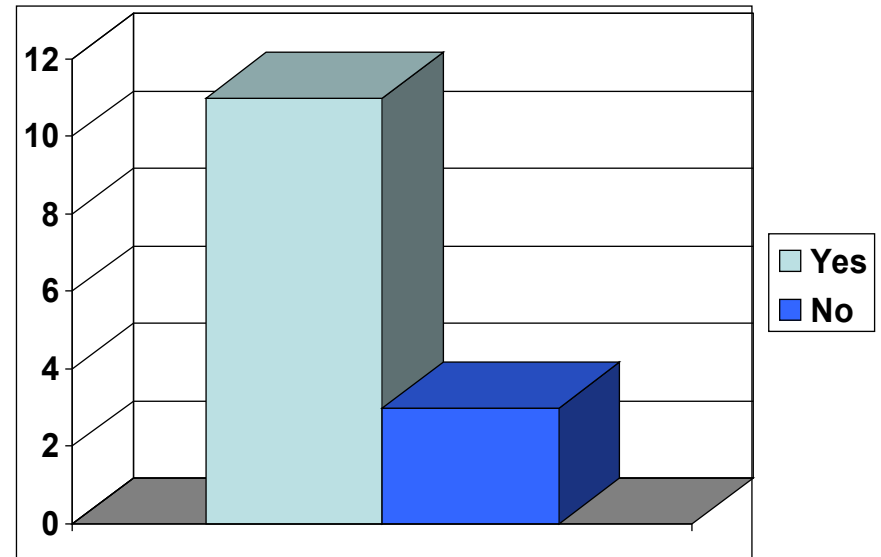
Did the client need support to obtain paid work?



Is the client now in paid work?

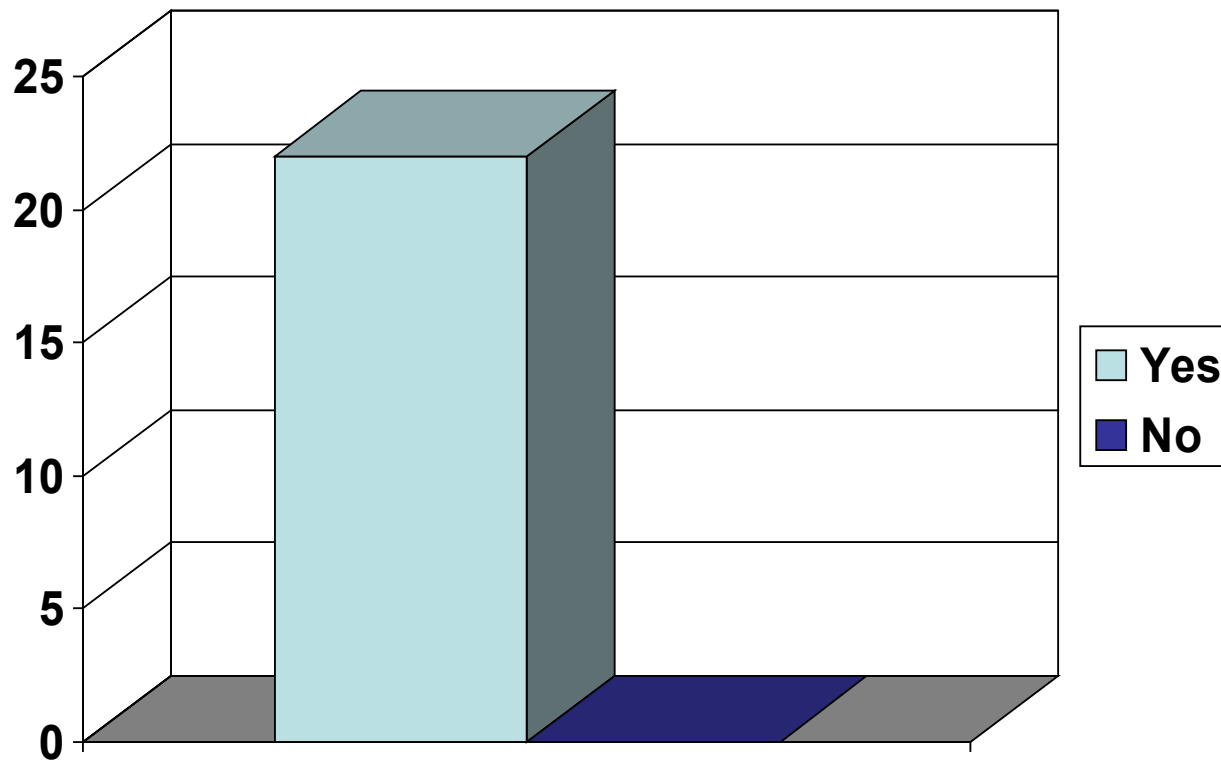


Has the client participated in paid work while in receipt of the service?



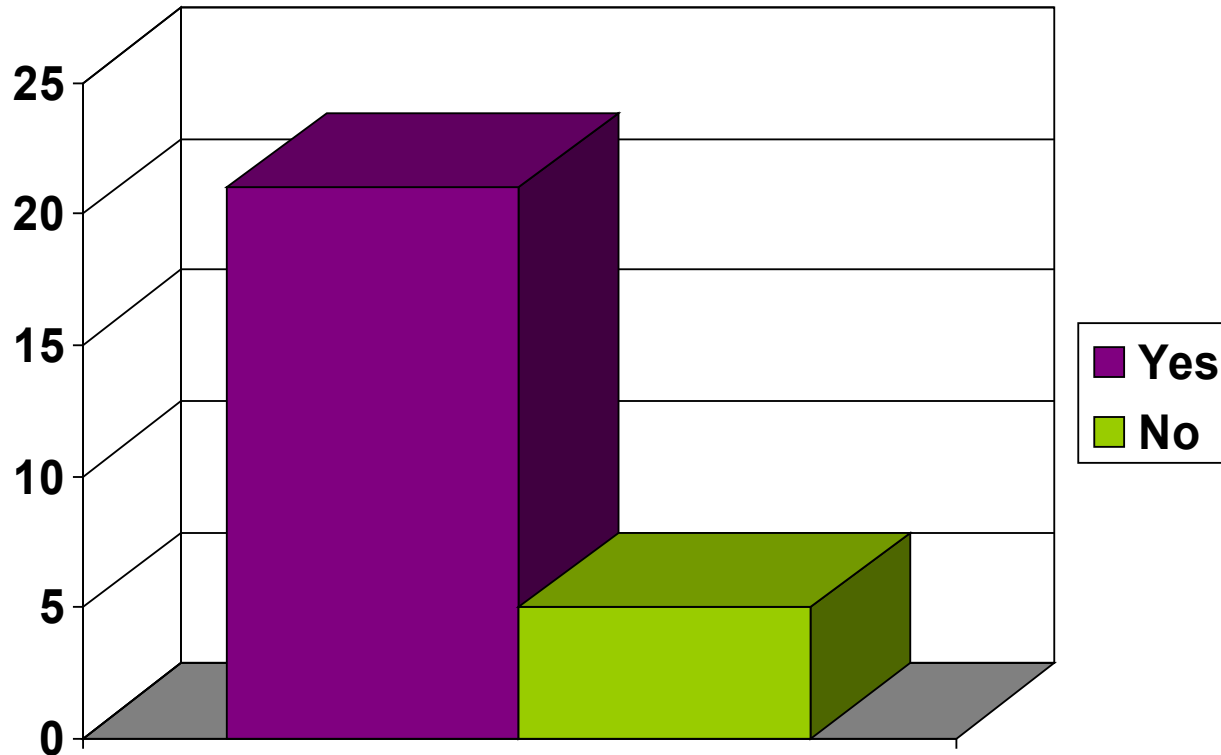
Enjoying and Achieving

Did the client need support to participate in training and/or education?



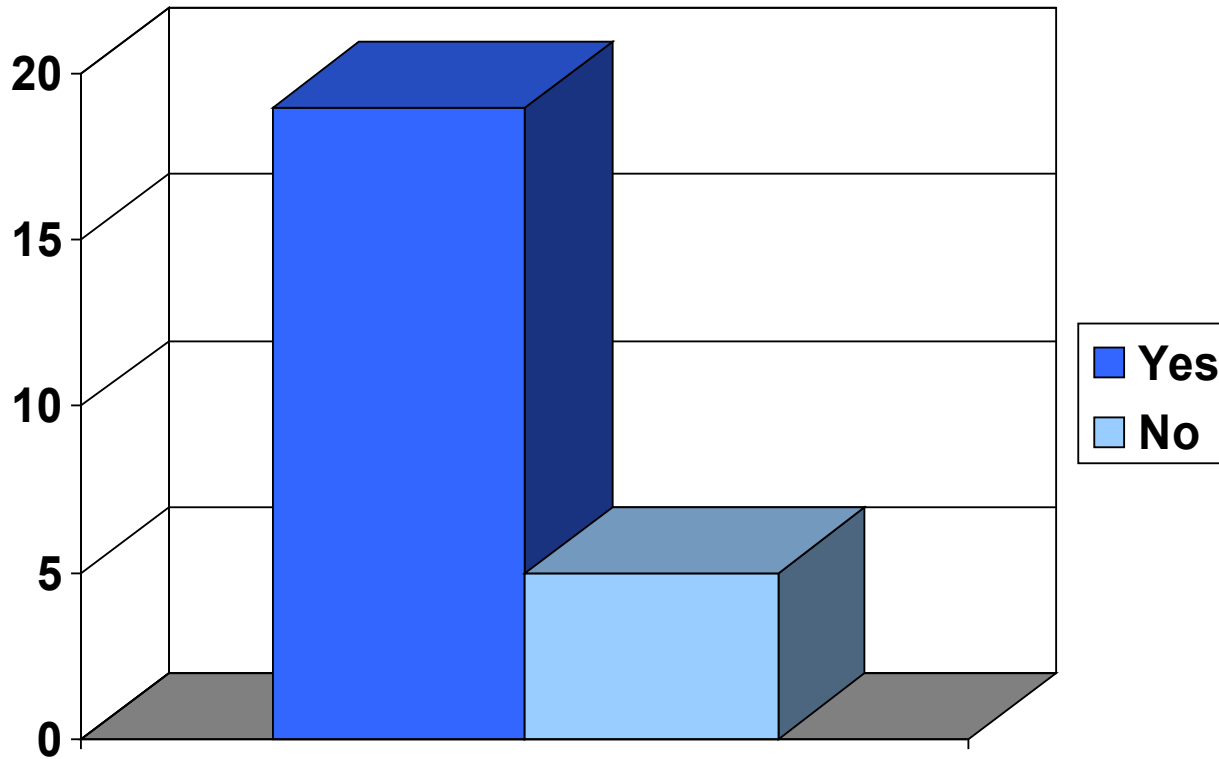
17 of these clients went on to participate in their desired training/education and 10 of these left with a qualification 6

Did the client need support to participate in leisure/cultural/faith and/or learning activities?



Of the 21 clients who needed support in this area, all 21 received this support and were able to participate in their chosen activities.

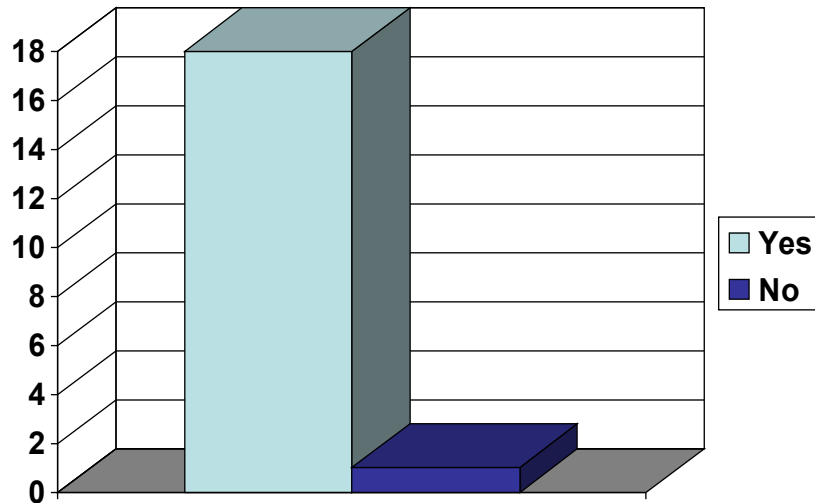
Did the client need support to participate in any work-like activities?



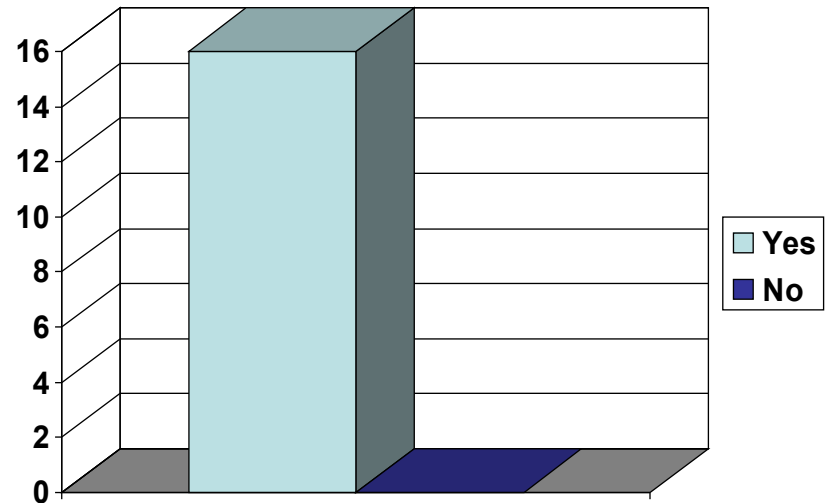
All of the clients who wanted to support with work-like activities went on to achieve in this area.

19 of the clients asked said they needed support with contacting external services, groups, friends or family of these clients:

18 established contact with external services/groups.

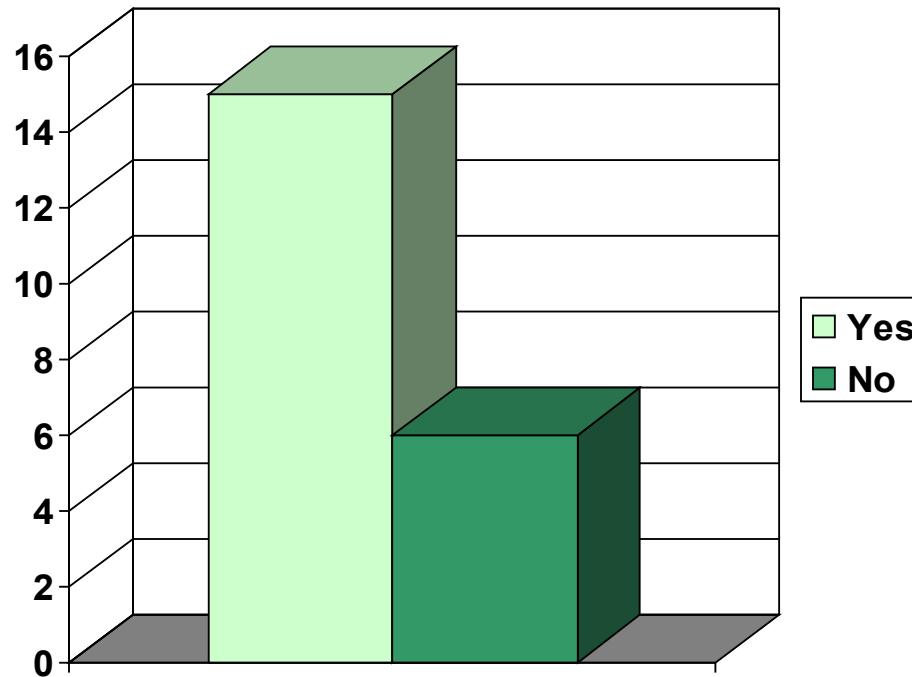


16 established contact with friends/family.



Being Healthy

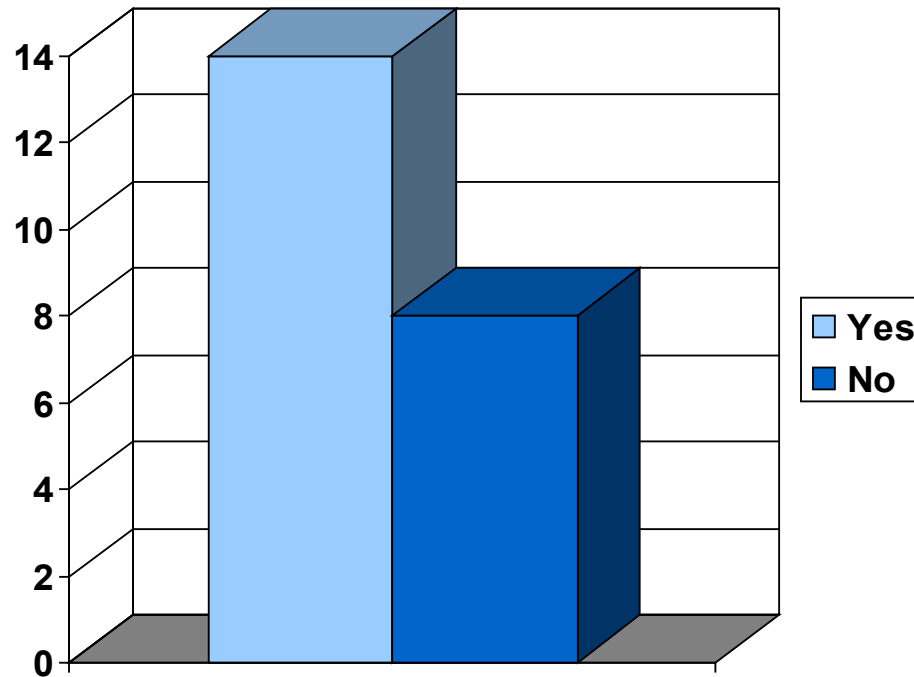
Did the client need support to manage their physical health?



All 15 of the clients who needed help relating to their physical health now feel they are managing their health better. 10

Being Healthy

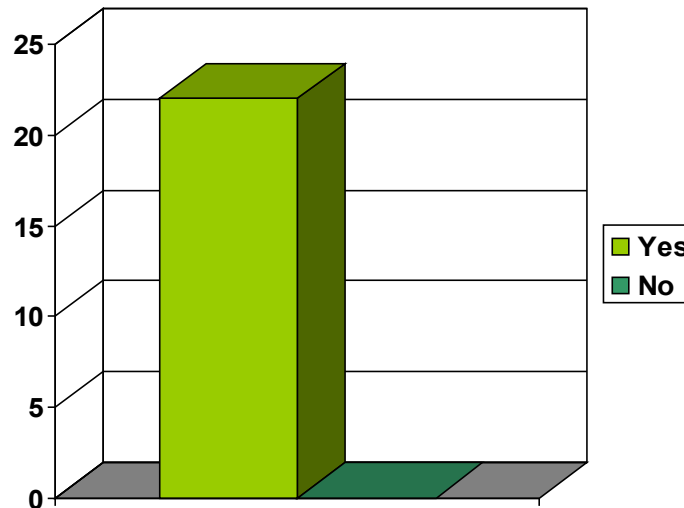
Did the client need support to manage their mental health?



All 14 of the clients who needed help relating to their mental health now feel they are managing their health better. 11

Being Healthy

All of the clients reported they needed support to better manage their substance misuse



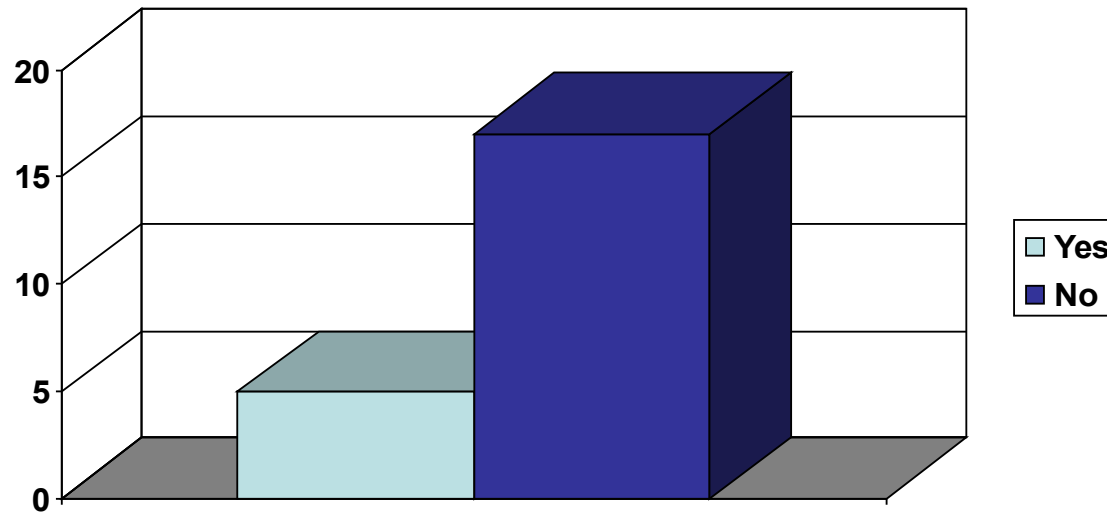
All 22 clients felt supported in this area and now manage their substance misuse issues better.

None of the clients felt they needed assistive technology/aids and adaptations helping the client to maintain independence.

Staying Safe

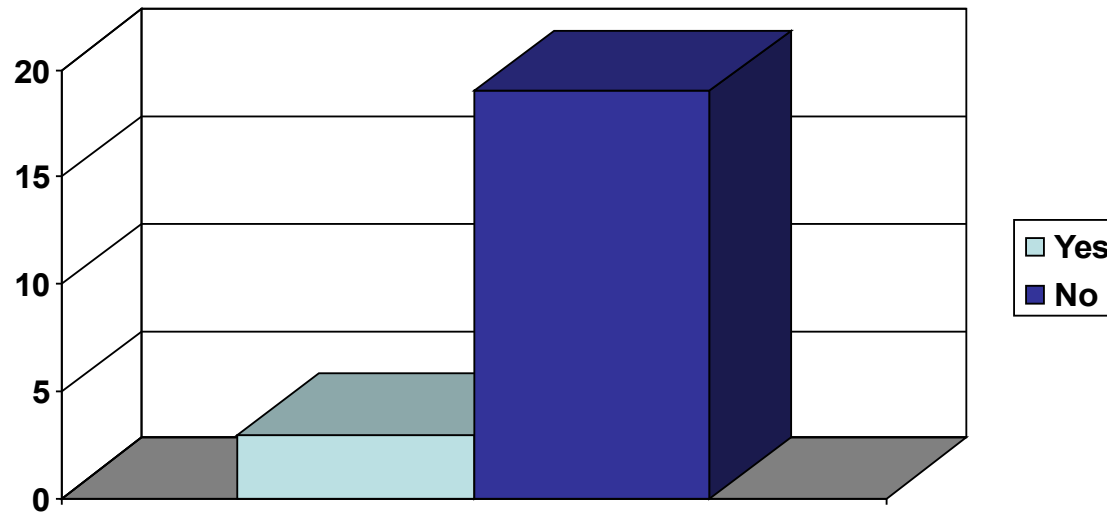
- 6/6 clients who felt they needed support with maintaining their accommodation and avoiding eviction gained adequate support in this area.
- 11 clients reported that they needed support to obtain settled accommodation, all of these clients felt they received adequate support.
- 3 clients felt that they needed support to comply with processes relating to offending behaviour. Of these 3 clients all reported they received adequate support.

Did the client need support to better manage their self harm?



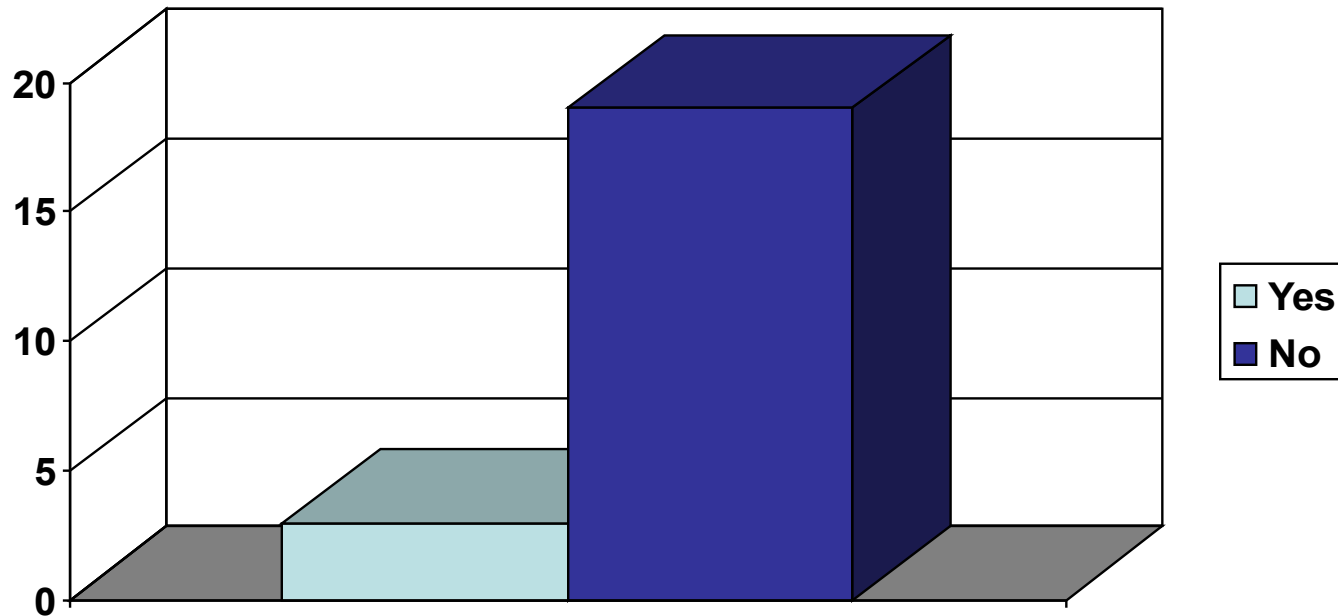
Of the five clients who needed help in this area reported that they felt supported

Did the client need support to avoid causing harm to others?



Of the three clients who needed help to avoid causing harm to others all three reported that they were supported in this area.

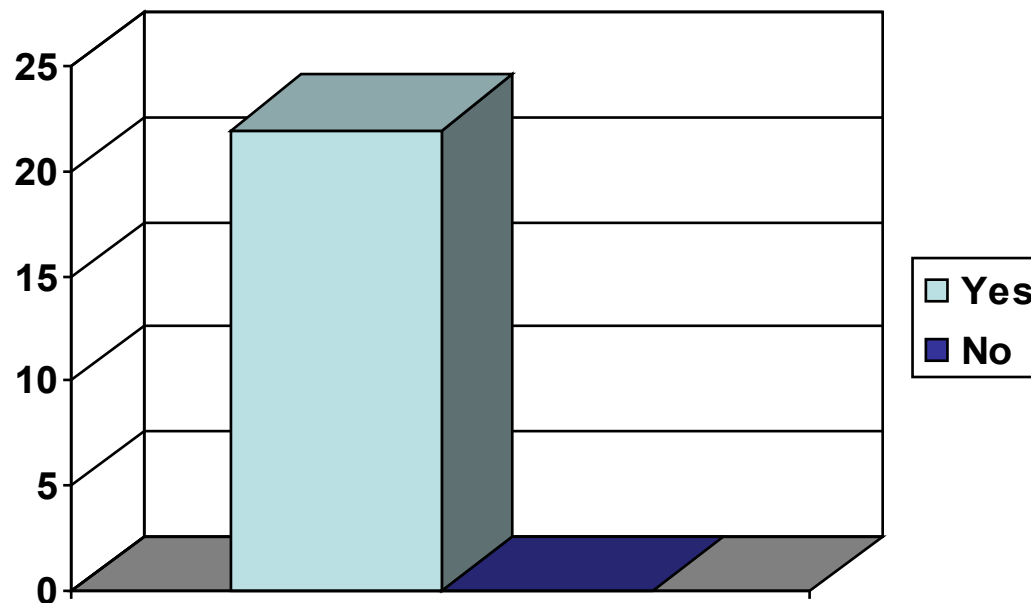
Did the client need support to minimise harm or risk of harm from others?



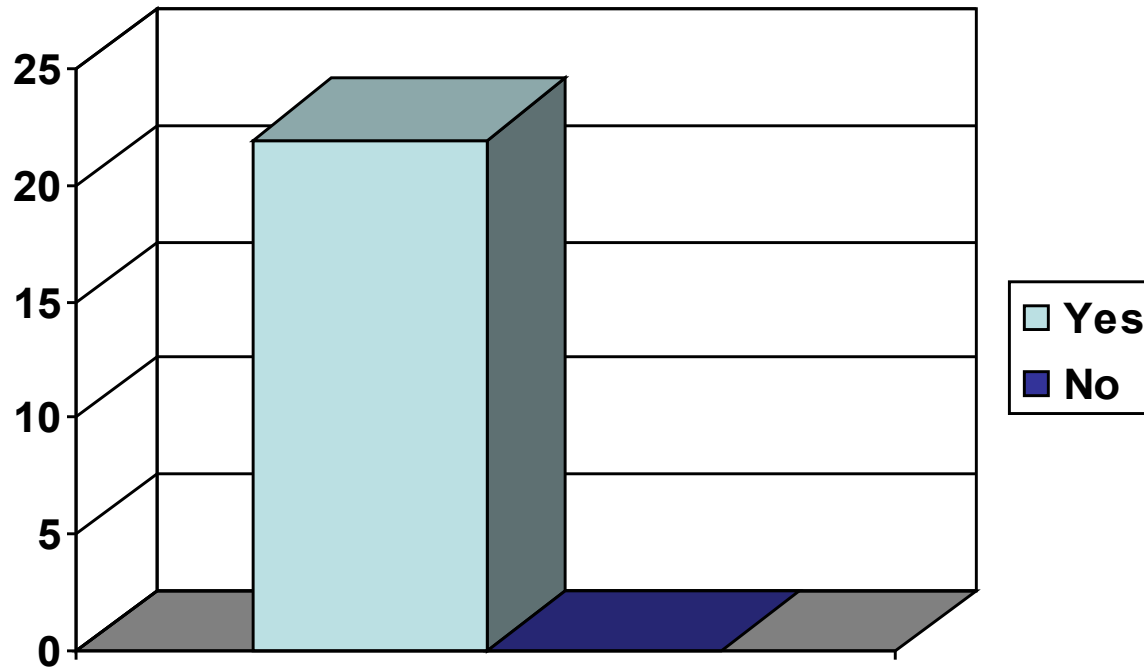
The three clients who needed help to minimise risk of harm from others were supported.

Make a Positive Contribution

Did the client need support in developing confidence and ability to have greater choice and/or control and/or involvement?



Did the client have more choice and/or involvement and/or control?



100% of the clients felt they had more choice/involvement/control